







From Turkey to the World





About Us

Silver Pharma is a licensed pharmaceutical export wholesaler in Turkey founded in 2018. As Silver Pharma, we operate a store of 1100 m² in Ankara, with an expert team of 25 employees. We are a warehouse that has specialized in the field of pharmaceutical, medical products and vitamins. Our company offer its partners a wide range of products including original and generic drugs, oncology drugs and OTC products regarding to its pharmaceutical field. It carries out export activities to more than 60 countries internationally. On the other hand, we export medical devices and consumables providing competitive options. We produce vitamin and nutritional supplements according to the demands of our partners. We also offer customers the opportunity to create their own brands by making special production according to the demands. Our company has all the necessary advantages to ensure customer satisfaction in terms of quality service and price.

Silver Pharma achieves her visions, goals and values through the business partners' satisfaction providing high quality & quick service. We create this opportunity with our highly experienced team in the pharmaceutical industry. All operations from the warehouse, purchasing department to the logistics and export team are managed by experts.

Silver pharma acted with a full sense of social responsibility and considered the public goods in its activities. We have fulfilled our mission to leave a better world for future generations. As a leading company, we know how important this approach is. So our motto is: healthy generations lead to wealthy generations.



Objectives

Silver Pharma's objectives are measurable and effectively describe the actions required to accomplish its tasks. Our objectives define the techniques our organization uses to achieve sales success, customer service standards, and branding opportunities as well as any other measurable aspirations from Customer Service Objectives, Retaining Talented Employees, focusing on customer service and then Achieving Financial Success.







- > Accurately analyze the needs of our partners to provide effective solutions with maximum reliability and flexibility.
- > Maintaining the highest level of customer satisfaction during and after ordering.
- > We pursue a stable and sustainable policy to provide the highest quality products at the most competitive prices.



Our Vision

To become the preferred partner in the pharmaceutical and medical supplies sector worldwide.





According to the needs and expectations of the customers, Silver Pharma determines appropriate service approach from the first dealing stage to final delivery stage including all details.

Logistic

- > As Silver Pharma understands the customer's needs and human health demands, we are offering super care necessary for all orders from storing, packing, and shipment procedures.
- > Silver Pharma offering a high-quality and reliable product with full compliance of the laws of the Ministry of Health.
- > Silver Pharma warehouse shows the maximum care during our dispatches because service to our clients is our priority.
- > Customers' orders are packaged in special boxes which prevent breakage and spilling during the delivery.
- > Silver Pharma offers best shipment options to the customers.
- > Silver Pharma shares all updated details with customers before shipment.



Quality Policy

Silver Pharma provides suitable storage conditions for each product in the warehouse and stores all products under special conditions (temperature and humidity values) due to their contents with an experienced staff who are applying all hygiene and storage conditions. Moreover, Silver pharma is controlled by the Ministry of Health and always give %100 successful inspection.









Silver Pharma produces vitamin and nutritional supplements in addition to private labeling according to partners' demands.





We are exporting medical devices and consumables according to the demands of Silver Pharma partners.



Who do we work with?

Our partners & Our area:

Our customer profile covers more than 60 countries including public and private hospitals, wholesalers, pharmacies. Moreover, we have a high experience working with MOH and Non-Profit Organizations.

On the other hand; we participate in international regulatory tenders in many countries such as: **South America, the Middle East, Asia, Africa** and **some of the EU countries.**







